

**Higham Ferrers Surgery
Patient Participation Group Meeting
10th December 2025
Minutes**

Attendees: MG, ER, MD, DG, AH

Apologies: SR, KL, DW

Agenda Items

Introduction:

MG welcomed everyone to the PPG and introduced a potential new member, AH.

Anima:

MG advised that due to a change in the GP contract Anima is now open all day (same as practice opening hours). ER and AH advised that they are having issues with Anima, MG advised that he still does private tech sessions so will contact them both directly.

MG also advised that if he knows of any patients who have any issues using Anima, that he is the NHS online ambassador for the practice and if the patient contacts reception they will let him know and he will contact them and book them in for a private tech session. This is also advertised in the practice on noticeboards.

Flu & Covid Vaccinations:

MG advised that the practice has now completed their targets for Flu & Covid vaccinations for winter 2026 (over 75's, care homes, housebound and vulnerable). He believes there still may be a few vaccinations left (for flu) so if patients still want to have their vaccination, to call reception and they can book them in. MG also advised that there has been a significant drop in vaccinations this year (especially covid) and has stated that people just need read the news to know that people flu outbreaks have rocketed this year with people being admitted and hospitals being inundated. So his advice would be; 'If you are eligible and haven't had your vaccination yet, get it done!'

ENPA:

DG had attended the last few ENPA meetings, he updated that there had been a vote for chair and vice chair, with the previous members keeping their posts. JH as chair and SD as vice chair.

DG mentioned that the ENPA are focusing on LAP (Local Area Partnerships) but did not mention what areas they are focusing in.

DG also mentioned that the ENPA took part in 'Party in the Park' summer this year and the event went well.

MG advised he also had a meeting with JH and SD in November and has asked if he can be sent the meeting minutes from the ENPA meetings. JH advised that she will ask the ENPA members at their next meeting if they are ok for her to give me these minutes and will let me know in the new year.

Winter Newsletter:

MG asked if anyone has any ideas for the winter Newsletter, if so please let him know by Friday 19th December.

AOB:

DR asked if in the meetings they can be given stats so they can a better understanding as to what things the practice do. I.e. new members compared to last year, appointments available and used etc

DR also asked if they can be updated with any technical changes that take place and how this impacts the practice.

Also with the Christmas closures (Thursday and Friday) when would be the best time to order repeat prescriptions.

MG answered this with 'Now would be the best time. Patients can't put an order in more than 7days than they are due to run out, but as soon as they are able to get their order in to do it sooner rather than later. Keep in kind the practice has 72 hours to sign the prescription and send it off and then the pharmacy has 48 hours to prep and check it themselves. That's already 5 days.'

MG also advised that it is the patient's responsibility to be making sure they have enough medication to last them over the Christmas period and to make sure they are up-to-date with their reviews, the practice can only do so much so if they are unsure they need to be checking the NHS app or contacting the practice to find out.

Date of next meeting: Wednesday 11th March 2026 at 5pm.